

SONY®



PlayStation®5
Instruction Manual

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Health and Safety

Before using this product, carefully read this manual and retain it for future reference. Parents and guardians of children should read this manual and make sure that children follow all safety precautions.

This product has been designed with the highest concern for safety. However, any electrical device, if used improperly, has the potential for causing fire, electrical shock or personal injury. Observe all warnings, precautions, and instructions.

Stop use and unplug the AC power cord immediately if the product functions in an abnormal manner, produces unusual sounds or smells or becomes too hot to touch.

WARNING **ELECTRICAL SHOCK**

To avoid electrical shock, do not open the enclosure. Refer servicing to qualified personnel only.

LASER (Only when the console has a disc drive installed)



This appliance is classified as a CLASS 1 LASER product under IEC60825-1:2014.
CONSUMER LASER PRODUCT
EN 50689:2021

Caution

Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.

The use of optical instruments with this product will increase eye hazard.

MOVING FAN BLADES

Keep body parts away from fan blades.



SEIZURES INDUCED BY LIGHT STIMULATION (PHOTOSENSITIVE EPILEPSY)

If you have an epileptic condition or have had seizures, **consult your doctor prior to using this console.**

Some individuals are sensitive to flashing or flickering lights or geometric shapes and patterns, may have an undetected epileptic condition and may experience epileptic seizures when playing videogames or watching video content.

DISCONTINUE USE IMMEDIATELY and consult your doctor if you experience any of the following health problems or symptoms when exposed to flashing or flickering lights or other light stimulation whilst playing video games or watching video content: eye soreness, altered vision, migraine, muscle twitching, convulsion or other involuntary movements, blackout, loss of awareness, confusion, or disorientation.

In addition to the above, DISCONTINUE USE IMMEDIATELY when you experience any of the following symptoms: headache, dizziness, nausea, fatigue, similar symptoms to motion sickness, or discomfort or pain in any body part such as eyes, ears, hands, arms, or feet whilst playing. If the condition persists, **seek medical attention.**

RADIO WAVES

Radio waves may affect electronic equipment or medical devices (for example, pacemakers), which may cause malfunctions and possible injuries.

- If you use a pacemaker or other medical device, consult your doctor or the manufacturer of your medical device before using the wireless networking feature (Bluetooth® and wireless LAN).
- Do not use the wireless networking feature in the following locations:
 - Areas where wireless network use is prohibited, such as in hospitals. Abide by medical institution regulations when using the console on their premises.
 - Areas near fire alarms, automatic doors and other types of automated equipment.

MAGNETS AND MEDICAL DEVICES

These products have magnets which may interfere with pacemakers, defibrillators and programmable shunt valves or other medical devices. Do not place these products close to such medical devices or persons who use such medical devices. Consult your doctor before using these products if you use such medical devices.

VOLUME LEVEL

Permanent hearing loss may occur if headsets or headphones are used at high volume. Set the volume to a safe level. Over time, increasingly loud audio may start to sound normal but can actually be damaging your hearing. If you experience ringing, discomfort in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the sooner your hearing could be affected.

To protect your hearing:

- Limit the amount of time you use the headset or headphones at high volume.
- Avoid raising the volume to block out noisy surroundings.
- Lower the volume if you can't hear people speaking near you.

LITHIUM BATTERIES

	WARNING: Do not ingest battery. Chemical Burn Hazard. • This console contains a lithium button / coin cell battery. • If swallowed or placed inside any part of the body the lithium button cell battery can cause severe or fatal injuries in 2 hours or less. • The battery is hazardous. New or used batteries should be kept out of reach of children. • If you think the battery may have been swallowed or placed inside any part of the body, you must seek immediate medical attention.
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Do not handle damaged or leaking lithium-ion batteries. If the internal battery fluid leaks, stop using the product immediately and contact technical support for assistance. If the fluid gets on to your clothes, skin or into your eyes, immediately rinse the affected area with clean water and consult your doctor. The battery fluid can cause blindness.

The controller contains a lithium-ion rechargeable battery.

Do not allow the battery to come into contact with fire or subject it to extreme temperatures such as in direct sunlight, in a vehicle exposed to the sun or near a heat source. Never attempt to open, crush, heat, or set fire to the controller or the battery. Do not leave the battery charging for a prolonged period of time when the controller is not in use.

YOUNG CHILDREN INJURIES

Keep the product out of the reach of young children. Young children may swallow small parts, pull on cables and cause the console or the controller to fall, or wrap the cables around themselves, which may inflict injury or cause an accident or a malfunction.

NEVER DISASSEMBLE OR MODIFY THE PRODUCT OR ACCESSORIES

There is a risk of fire, electric shock, or injury.

⚠️ Precautions

Use of the AC power cord

Stop use, unplug the AC power cord from the electricity supply and disconnect any other cables immediately if the device functions in an abnormal manner, produces unusual sounds or smells or becomes too hot to touch.

Well-lit area

Use in a well-lit area and keep a safe distance from the TV screen.

Taking breaks

- Avoid prolonged continuous use of this product. Generally we recommend that you take 15-minute breaks for every hour of play.
- Avoid playing when you are tired or need sleep.
- Stop using the console immediately if you begin to feel tired or if you experience discomfort or pain in your hands or arms while operating the controller. If the condition persists, consult a doctor.
- If you experience any of the following health problems, discontinue use of the console immediately. If symptoms persist, consult a doctor.
 - Dizziness, nausea, fatigue or symptoms similar to motion sickness
 - Discomfort or pain in a part of the body, such as eyes, ears, hands or arms

Vibration function

- If the controller is sitting on a flat surface, the vibration of the controller during gameplay may cause it to fall, leading to injury or malfunction.
- Do not use the vibration or trigger effect function if you have any ailment or injury to body parts such as the bones, joints, or muscles of the hand or arm or that may be affected by this vibration function. To disable the features, select **Settings** ⚙️ > **Accessories** from the home screen.

Static shock

When using a headset or headphones in particularly dry air conditions, you may sometimes experience a small and quick (static) shock on your ears. This is a result of static electricity accumulated in the body, and is not a malfunction of your headset or headphones. This effect could be reduced by wearing clothes made from materials that do not easily generate static shock.

Moisture condensation

If the console is brought directly from a cold location to a warm one, moisture may condense inside the console. Should this occur, the console may not operate properly. In this case, turn off and unplug the console until the moisture evaporates (this may take several hours). If the console still does not operate properly, contact the appropriate PlayStation® customer service helpline which can be found within the guarantee booklet.

High temperature message

If the console becomes too hot, you will see a notification message on your screen. Continued use while the message displays may lead to the console becoming non-operational. If you see the message, turn off the console and wait until it cools down. After the console cools down, move it to a well-ventilated location that is not subject to high temperatures. Check to make sure the console vents are not blocked, and if you installed an M.2 SSD to the console, be sure that the heat-dissipation parts haven't detached from the M.2 SSD. See the User's Guide (page 18) for more information on heat-dissipation parts.

Motion sensor

When using the motion sensor function of the controller, be cautious of the following points. If the controller hits a person or object, it may cause accidental injury or damage.

- Before using the motion sensor function, make sure you have enough space to move around.
- Firmly grip the controller to prevent it from slipping out of your grasp and causing damage or injury.
- If using a controller that is connected to the PS5® console with a USB cable, make sure there is enough space for the cable so that the cable will not hit a person or object.

Light bar

Do not stare at the light bar on the controller when it is blinking. Stop using the controller immediately if you experience any discomfort or pain.

Liquid, dust, smoke, steam, and heat

- Always ensure the product and its connectors are free of liquid, excess dust and small particles.
- Do not leave the product in the following areas during use, storage, or transportation.
 - Areas exposed to smoke or steam
 - Areas with high humidity, dust, or cigarette smoke
 - Areas near heating appliances, areas exposed to direct sunlight, or areas that retain heat

AC power cord and cables

- Do not use the cord or cables if they are damaged or modified.
- Do not use a power cord other than the included AC power cord. The AC power cord is designed specifically for use with this console only, and should not be used with other electrical devices.
- Do not touch the plug or connector with wet hands.
- Do not walk on the cord or cables or pinch them, particularly at plugs, receptacles, connectors and where they exit from the console.

- Do not expose the cord or cables to heat or place them near heating appliances.
- Do not place heavy items on the cord or cables.
- Do not pull or bend the cord or cables with excessive force.
- Do not plug in the AC power cord to a voltage transformer or inverter. Plugging in the cord to a voltage transformer for overseas travel or an inverter for use in a vehicle may cause it to heat up in the console and may cause burns or a malfunction.
- Before plugging in the AC power cord, check that there is no dust or small particles in or on the plug or connectors or the AC IN connector on the console.
- Unplug the cord and cables if you want to clean or move your console or do not intend to use it for an extended period of time. When unplugging, hold the cord by the plug and pull straight out of the socket. Never pull by the cord and do not pull out at an angle.

Set up and handling

- Do not use the console in a closed cabinet or other locations where heat may build up. Doing so may cause the console to overheat and may lead to fire, injury or malfunction.
- Do not touch product during an electrical storm.
- Do not expose the console, accessories or battery to high temperatures, high humidity or direct sunlight during operation, transportation and storage.
- Do not place the console or accessories on surfaces that are unstable, tilted or subject to vibration.
- Use the included horizontal stand feet to set the console in the horizontal position. If you do not use the feet and set the console in a position other than instructed, there is a risk of injury, damage, or malfunction. For instructions on attaching the feet, please see "Let's get started" (page 8). To set the console in the vertical position, you'll need to use the vertical stand (sold separately).
- When setting up or carrying the console, be careful to securely hold the main body of the console. Do not hold, carry, or lift the console by only the cover; doing so could cause the cover to detach and the console to fall, leading to potential injury or damage.
- Do not move the console or adjust its position when the power indicator is lit or blinking. Data may be lost or corrupted, or the console may be damaged.
- Do not stand on or put objects on the console, and do not stack the console with other devices.
- Do not place the console and connected accessories on the floor or in a place where they may cause someone to trip or stumble.
- Do not touch the connectors of the console or accessories.
- Do not allow bodily contact with the console or air from the console vents for an extended period of time while in use. Extended contact under these conditions may cause low-temperature burns.
- The console should be installed and operated with a minimum distance of 20 cm away from your body.

- Do not use the product near water.
- Do not move or change the position of the console with a disc inserted. The vibration may result in scratching of the disc or the console.

Power off

- Do not turn off the console while data is being saved on or loaded from the SSD or USB drives.
- Do not unplug the AC power cord from the electricity supply until the power indicator has turned off. If you unplug the AC power cord while the power indicator is lit or blinking, data may be lost or corrupted, or the console may be damaged.

Use of the cover

Do not use the console without the cover. Doing so may cause fire, electrical shock, or malfunction. Do not remove the cover of the console immediately after use. The main unit of your PS5 console may still be hot immediately after use, and continued handling with the cover off may cause burns. If you need to remove the cover, turn off your PS5 console, unplug the AC power cord and cables, and wait for it to cool down.

Compatibility

Controllers intended for use with PlayStation®, PlayStation®2, and PlayStation®3 consoles, such as the analogue controllers (DUALSHOCK® and DUALSHOCK®2) and the DUALSHOCK®3 wireless controller, are not compatible with the PS5 console. The DUALSHOCK®4 wireless controller is compatible with PlayStation®4 format software on the PS5 console, but not with PS5 format software on the PS5 console.

Safe use for children

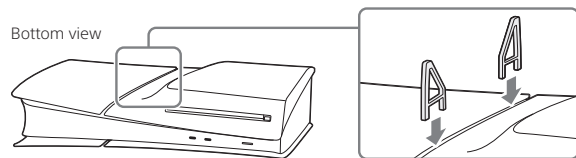
Parents are encouraged to monitor children in online activities to ensure safe and responsible internet usage. Refer to playstation.com/safety/ for further details.

Let's get started

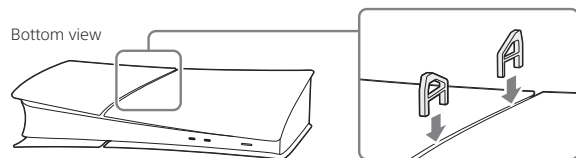
- 1 Insert the horizontal stand feet into the hole in the grooves of the PlayStation®5 console.

Always attach the feet to your PS5® console before use. Place your console on a soft cloth spread over a flat surface before attaching the feet.

Console with disc drive installed



Console without disc drive installed



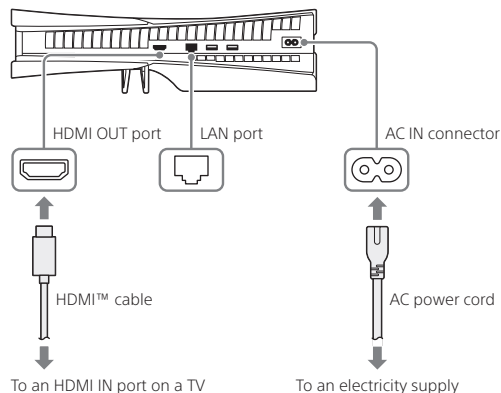
If you want to set your PS5 console in the vertical position, you'll need to use the vertical stand (sold separately).

- 2 Connect the HDMI cable and the AC power cord.

Use the included cables.

Make all connections before plugging the AC power cord into an electricity supply. The following illustrations all show the console with the disc drive installed.

Rear view

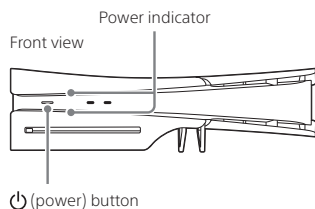


For a wired connection to the internet, use a LAN cable (not included).

3 Turn on your TV and set the input to HDMI.

4 Turn on your PS5 console by pressing the  (power) button.

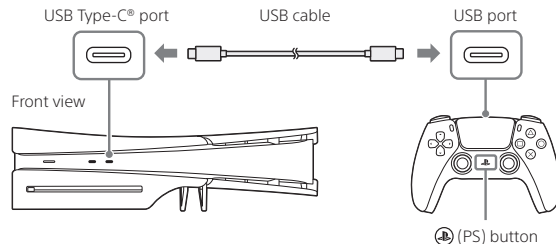
The power indicator blinks blue, and then turns white.



If you leave the console idle for 60 seconds after you turn it on, the screen reader turns on. You can listen to on-screen text and other important information read aloud to help you accomplish what you want to do. Screen reader is available only in certain languages.

5 Connect your DualSense® wireless controller to your console and press the  (PS) button.

To pair your controller, connect it with a USB cable to the USB port on your console. When you press the  (PS) button, the controller turns on.



6 Make it your own.

You're almost done! Follow the on-screen instructions to complete the initial setup.

- You can go back and change any of your settings by selecting **Settings**  from the home screen.
- When used by children, guardians can set restrictions as needed. For detailed instructions on how to set up and use parental controls, see the User's Guide (page 18).
- You can expand the storage of your PS5 console by installing a commercially available M.2 SSD. For more details about M.2 SSDs, see the User's Guide (page 18).

Remove and attach covers

Remove the covers when performing maintenance on your console, or when installing an M.2 SSD or disc drive.

Safety warnings

Before removing or attaching the covers, please read the following safety precautions.

⚠ Caution

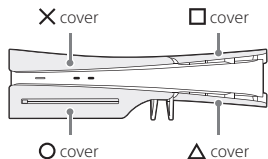
- Keep out of reach of young children. Young children may swallow small parts which may inflict injury.
- After you have turned off your PS5 console and unplugged the AC power cord and cables, wait for your console to cool down before removing and attaching the covers. The main unit of your PS5 console may still be hot immediately after use, and continued handling of your console may cause burns.
- Be careful not to pinch your fingers in the gaps between parts, and not to hurt your hands and fingers on the corner of parts.
- When turning on your console, make sure the covers are installed correctly. If the covers are not installed correctly, it may cause the main unit to overheat.

Remove and attach covers

Place your console on a soft cloth spread over a flat surface before removing or attaching the covers.

Illustrations show the console with disc drive installed.

- Each cover has different shapes. To ensure you attach the cover in the correct position, use the Δ / $\circ$ / $\times$ / $\square$ marks on the inside of the cover as a guide (see illustration on the right).
- All covers can be removed and attached in the same way.



1 Go to the control centre and select **Power** Ψ > **Turn Off PS5**.

The screen goes blank, the power indicator flashes white, and then turns off.

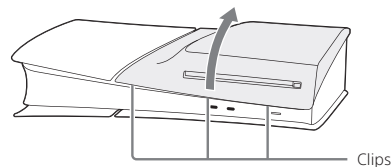
2 Unplug the AC power cord and cables, and then wait for the PS5 console to cool down.

The main unit of your console is hot immediately after use.

3 Place the console with the bottom facing up and the front side facing you, and then remove the feet.

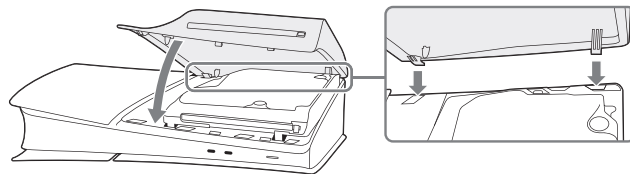
4 Remove the cover.

Slightly lift the cover away from the console to detach its clips and remove it.



5 Attach the cover.

Align the cover's clips with the corresponding holes on the console and push in until you hear a "click".



6 Attach the feet, plug in the AC power cord and cables, and then turn on the power.

Attach or remove the disc drive

If you have purchased a console without a disc drive installed, attach the disc drive (sold separately) to play disc-based games, Blu-ray Disc™ and DVDs.

Safety warnings

Before attaching or removing the disc drive, please read the following safety precautions.

Notices

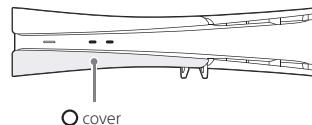
- Before attaching or removing the disc drive, touch a metal-grounded object to remove any static electricity from your body. Failure to do so may cause damage to the disc drive or PS5 console.
- Do not touch the terminal of your disc drive or your PS5 console's corresponding terminal.

Attach the disc drive

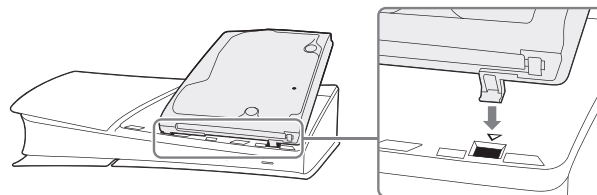
Place your console on a soft cloth spread over a flat surface before attaching your disc drive.

1 Remove the O cover (page 10).

For safety warnings or details about removing or attaching covers, see "Remove and attach covers".



2 Align the disc drive's clips with the 2 holes (marked with ▼), and then firmly push in until you hear a "click".



3 Attach the O cover (page 10).

Make sure to attach the cover for consoles with the disc drive installed.

4 Attach the feet (long), plug in the AC power cord and cables, and then turn on the power.

Make sure to attach the feet for consoles with the disc drive installed.

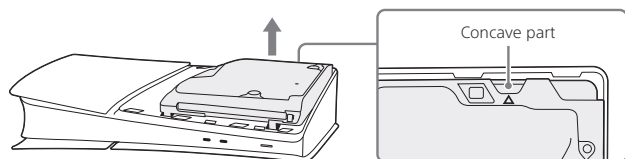
Remove the disc drive

Place your console on a soft cloth spread over a flat surface before removing your disc drive.

1 Remove the O cover (page 10).

For safety warnings or details about removing or attaching covers, see "Remove and attach covers".

2 Use your finger to lift up the concave part of the disc drive and remove it.



3 Attach the O cover (page 10).

Make sure to attach the cover for consoles without a disc drive installed.

4 Attach the feet (short), plug in the AC power cord and cables, and then turn on the power.

Make sure to attach the feet for consoles without a disc drive installed.

Use and handling

Never disassemble or modify the console or accessories

Use the console and accessories according to the instructions in the product documentation. No authorisation for the analysis or modification of the console or accessories, or the analysis and use of its circuit configurations, is provided. Unauthorised modification of the console or accessories will void your warranty. There are no user serviceable components inside the console.

Additionally, there is a risk of electrical shock and, when a disc drive is attached, exposure to laser radiation.

Network

- An internet connection is required to connect to a network.
- You are responsible for internet service fees. For details, refer to the information provided in your service contract or contact your internet service provider.
- Use only an Ethernet cable compatible with 10BASE-T, 100BASE-TX or 1000BASE-T networks. Do not use a cord for a standard residential telephone line or cables of types other than those mentioned here. Using the wrong type of cord or cable can cause more electrical current than necessary to flow through the LAN port, which may lead to heat build-up, fire or malfunction.

Wireless networking feature

- The frequencies used by the wireless networking feature of the product are the 2.4 GHz (WLAN, Bluetooth)/5 GHz (WLAN) ranges. The 2.4 GHz range of radio waves is shared by various devices. The product has been designed to minimise the effect of other devices using the same range. However, in some cases, interference from other devices may reduce the connection speed, shorten the signal range, or cause the connection to be terminated unexpectedly.
- Operation in the 5150-5350 MHz band is restricted to indoor use only.
- When using the console scan function to select a wireless LAN access point, access points that are not intended for public use may be displayed. Only connect to an access point that you are authorised to use, or one that is available through a public wireless LAN or hotspot service.

Handling the controller

- Charge in an environment where the temperature range is between 10 °C and 30 °C. Charging may not be as effective when performed in other environments.
- The battery has a limited lifespan. Battery duration will gradually decrease with repeated usage and age. Battery life also varies depending on the storage method, usage state, environment and other factors.
- When the controller is not used for an extended period of time, it is recommended that you fully charge it at least once a year in order to maintain battery functionality.

Care instructions

For safety reasons, before cleaning the console or connected accessories, disconnect the AC power cord from the electricity supply.

Exterior surfaces (plastic cover of console and controller)

- Wipe down with a soft, dry cloth.
- To prevent the surface of your console or peripherals from changing colour and quality, follow the guidelines below.
 - Do not spray with or apply insecticides or volatile substances, including paint thinner, benzene, or alcohol. Do not wipe with chemically treated cloths.
 - Do not rest or store your controller or headset on top of your console.

Vents

Do not block any vents. To maintain good ventilation, follow the guidelines below:

- Place the console at least 10 cm away from a wall surface.
- Do not place on a carpet or rug with long fibres.
- Do not place in a narrow or cramped space.
- Do not cover with cloth.
- Do not allow dust to build up on the vents. Use a cleaning tool such as a handheld vacuum cleaner to remove dust buildup.

It is also recommended to remove the covers, and then use a handheld vacuum cleaner to remove the dust trapped underneath. For details on covers, see “Remove and attach covers” (page 10).

Ports/connectors

Do not use ports/connectors on the console if they are dirty. They may not conduct electricity properly. When they are dirty, wipe them with a dry cloth.

Disc handling (Only when the console has a disc drive installed)

Note on compatibility

Some media may have region or territorial restrictions and may not work with your console. See media packaging for details.

Handling

Fingerprints, dust, dirt or scratches on the disc can distort the picture or reduce sound quality. Please note the following.

- Do not touch the disc surface when handling a disc.
- Do not stick paper or tape onto discs and do not write on discs.

Storage

- Do not expose discs to high temperatures, high humidity or direct sunlight.
- When discs will not be used for an extended period of time, store them in their cases. Stacking uncased discs or storing them at an angle can cause them to warp.

Cleaning method

- Clean discs with a soft cloth, lightly wiping from the centre outwards.
- Do not use solvents, record cleaners, anti-static spray or other chemicals as these can damage the discs.

End of life product recycling

The products are made of many materials that may be recycled. The controller contains a lithium-ion battery. Follow local regulations when disposing of the products.

Commercial use

The commercial use or rental of this product is prohibited.

Specifications

Design and specifications are subject to change without notice.

Depending on the software version in use, the console may operate differently than described in this manual.

The information contained in this manual is subject to change without notice.

PlayStation®5 console

	PlayStation®5 console	PlayStation®5 Digital Edition console
Main Processor	Single-chip custom processor CPU: x86-64-AMD Ryzen™ "Zen2", 8 cores/16 threads GPU: 10 TFLOPS, AMD Radeon™ RDNA-based graphics engine	
Memory	GDDR6 16 GB	
Storage	1 TB Custom SSD ^{*1}	825 GB Custom SSD ^{*1}
Input/output ^{*2}	USB Type-A port (SuperSpeed USB 10Gbps) ×2 USB Type-C® port (Hi-Speed USB) USB Type-C® port (SuperSpeed USB 10Gbps) M.2 SSD expansion connector (Key M) Disc drive port	
Networking	Ethernet (10BASE-T, 100BASE-TX, 1000BASE-T) IEEE 802.11 a/b/g/n/ac/ax Bluetooth 5.1	
AV output	HDMI™ OUT port ^{*3}	
Electrical rating	220-240 V ~ 1.65 A 50/60 Hz	
Maximum rated power	350 W	
External dimensions (excluding projecting parts)	Approx. 358 × 96 × 216 mm (width × height × depth)	Approx. 358 × 80 × 216 mm (width × height × depth)
Mass	Approx. 3.1 kg	Approx. 2.5 kg
Operating temperature	5 °C to 35 °C	

*1 A portion of the SSD capacity is reserved for use in connection with console administration, maintenance and additional options. As a result, the availability of SSD capacity may vary.

*2 Usability of all connected devices is not guaranteed.

*3 Use the included HDMI cable.

Battery type	CR2032
Contact information for battery	BASICEL, Hangzhou Powerpack Battery Co., Ltd RM 1307, Block A, Shipping Mansion, Shangcheng District, Hangzhou, China
	DBV, Double Best Corporation Limited 5F, No. 37 Ln. 221 Gangqian Rd. Neihu Dist, Taipei City 114, Taiwan
	Sony Interactive Entertainment Inc. 1-7-1 Konan, Minato-ku, Tokyo 108-0075 Japan

DualSense® wireless controller

Input power rating	5 V ≍ 1 500 mA
Battery type	Built-in lithium-ion battery
Battery voltage	3.65 V ≍
Battery capacity	1 560 mAh
Mass	Approx. 280 g
Operating temperature	5 °C to 35 °C

Disc drive (Only when the console has a disc drive installed)

Playable discs	PlayStation®5 format Ultra HD Blu-ray™ ^{*1} Compatible PlayStation®4 format Blu-ray™ ^{*2} Ultra HD Blu-ray™ BD-ROM BD-R BD-RE ^{*3} DVD-ROM DVD+R/RW DVD-R/RW AVCHD
Optical drive (read-only)	BD-ROM (66 GB/100 GB) ~10×CAV BD-ROM (25 GB/50 GB) ~8×CAV BD-R/RE (25 GB/50 GB) ~8×CAV DVD ~3.2×CLV
Laser	Type: Semiconductor, continuous BD Wavelength: 395–415 nm Power: Max. 1 mW DVD Wavelength: 640–675 nm Power: Max. 1 mW

*1 PlayStation® format software, PlayStation®2 format software, and PlayStation®3 format software cannot be played from a disc.

*2 Some functionalities available on PS4® console may be absent when played on PS5 console. Your PS5 console may need to be updated to the latest system software. Internet connection required.

*3 Playback of BD-RE ver. 1.0 discs is not supported.

Region codes

Depending on the disc, a region code that is based on the geographic region where the disc is distributed may be assigned. The DVD region code is set to the code of the DVD played for the first time. The region codes set on the console are as follows.

	Region code
Blu-ray Disc™ (BD)	
PlayStation®4 format Blu-ray™	

Notices

- You can change the BD/DVD region code of your console to the disc played. You can change the region code up to four times.
- DVD discs that have not been finalised cannot be played.
- Do not use the following discs. If you do, the console may be damaged.
 - 8cm discs
 - Non-circular discs, such as discs in the shape of a card, star, or heart
 - Discs that are cracked or deformed, or discs that have been repaired
 - Discs with paper or stickers on them
- A DualDisc features one side that conforms to the DVD standard, and another side with audio only. The audio-only side cannot be played on the console.
- When playing discs with content that was copied fraudulently, abnormal sounds may be produced or the content may not play correctly.
- For continuous playback of copyright-protected BDs, the encryption key for AACs (Advanced Access Content System) may need to be renewed. The encryption key is automatically renewed if the console is connected to the internet.
- Some discs may not be playable due to scratches, dust, the quality of recording, or the characteristics of the recording device.
- In rare instances, BD and DVD may not operate properly when played on the console. This is primarily due to variations in the manufacturing process or encoding of the software.

System software

Use of this PlayStation®5 console means acceptance of Sony Interactive Entertainment Inc.'s system software licence agreement. Refer to doc.dl.playstation.net/doc/ps5-eula/ for further details.

If you cannot update over the internet, you can also use a game disc or USB drive. For details, visit playstation.com/help/.

By updating the system software of the PS5 console, you can enjoy additional features, improved usability, and enhanced security. Always update to the latest version.

Compliance information



This equipment has been tested and found to comply with the limits set out in the EU RE Directive and UK RE Regulation. Only use cables that are either a) supplied with the equipment, b) official PlayStation accessories or c) less than 3 metres in length.

This product has been manufactured by or on behalf of Sony Interactive Entertainment Inc., 1-7-1 Konan Minato-ku Tokyo, 108-0075 Japan.

Imported into the United Kingdom and distributed by Sony Interactive Entertainment Europe Limited, 10 Great Marlborough Street, London, W1F 7LP, United Kingdom.

Inquiries related to product compliance in the UK should be sent to the manufacturer's authorised representative, Sony Europe B.V., The Heights, Brooklands, Weybridge, Surrey KT13 0XW, United Kingdom.

Imported into Europe and distributed by (except the UK) Sony Interactive Entertainment Ireland Limited, 2nd Floor, 2/3 Rogers Lane, Dublin 2, Ireland.

Inquiries related to product compliance in the EU should be sent to the manufacturer's authorised representative, Sony Belgium, bijkantoor van Sony Europe B.V., Da Vincilaan 7-D1, 1930 Zaventem, Belgium.

FOR CUSTOMERS IN THE UNITED KINGDOM

A moulded plug complying with BS1363 is fitted to this equipment for your safety and convenience. Should the fuse in the plug supplied need to be replaced, a 5AMP fuse approved by ASTA or BSI to BS1362, (i.e., marked with  or  mark) must be used. If the plug supplied with this equipment has a detachable fuse cover, be sure to attach the fuse cover after you change the fuse. Never use the plug without the fuse cover. If you should lose the fuse cover, please contact your nearest Sony service station.

RE Directive "Informal DoC" statement

Hereby, Sony Interactive Entertainment Inc., declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. For details, please access the following URL: <https://compliance.sony.eu>

UK RE Regulation "Informal DoC" statement

Hereby, Sony Interactive Entertainment Inc., declares that this product is in compliance with the relevant statutory requirements. For details, please access the following URL: <https://compliance.sony.co.uk>

UK Product Security and Telecommunications Infrastructure Act 2022 – Part 1 Informal Statement of Compliance

Hereby, Sony Interactive Entertainment Inc., declares that this product complies with the applicable security requirements in Schedule 1 of the Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023. For full details including the minimum length of time for which security updates for this product will be provided, please access the following URL: <https://compliance.sony.co.uk>

This radio equipment is intended to be used with the approved version(s) of software that are indicated in the EU/UK Declaration of Conformity. The software loaded on this radio equipment is verified to comply with the essential requirements of the Directive 2014/53/EU and Regulation S.I. 2017 No.1206. The software version can be found via: Select **Settings**  > **System** > **System Software** > **Console Information**.

Wireless frequency band and maximum output power:

- Bluetooth® 2.4 GHz: less than 10 mW
- WLAN 2.4 GHz: less than 100 mW
- WLAN 5 GHz: W52/W53/W56: less than 100 mW, W58: less than 25 mW

This radio equipment was evaluated as receiver category 1 defined in EN 300 440 V2.1.1.

The following restrictions of use apply in the countries listed in the table below

	AT	BE	BG	CY	CZ
	DE	DK	EE	ES	FI
	FR	UK	EL	HR	HU
	IE	IT	LT	LU	LV
	MT	NL	PL	PT	RO
	SE	SI	SK	CH	TR
	IS	LI	NO	AL	BA
	MK	MD	RS	ME	
	UK(NI)	Kosovo			

Operation in the 5 150-5 350 MHz band is restricted to indoor use only. Installations in road vehicles, trains and aircraft are not permitted for 5 250-5 350 MHz band.

Product Ecodesign

For resource and energy efficiency information related to the EU Ecodesign requirements of the Regulation (EU) No 801/2013 and also the European Union Self-Regulatory Initiative to further improve the energy efficiency of Games Consoles (recognised under COM(2015) 178 final report of the European Commission), visit the following URL: playstation.com/Ecodesign

For resource and energy efficiency information related to The Ecodesign for Energy-Related Products and Energy Information (amendment) (EU Exit) Regulations 2019 and also the UK Games Console Voluntary Agreement, visit the following URL: playstation.com/Ecodesign

Disposal of waste electrical equipment and batteries (applicable in the European Union and other countries with separate collection systems)



Where you see this symbol on any of our electrical products, battery or on the packaging it indicates that the relevant electrical product or battery provided with this product shall not be treated as household waste in EU, UK, Türkiye or other country with a separate waste collection system available.

To ensure correct waste treatment, please dispose of the relevant electrical product or battery via an authorised collection facility, in accordance with any applicable laws or requirements. In some countries waste electrical products may also be disposed of free of charge via retailers when buying a new product of the same type. Furthermore, within the UK and EU, larger retailers may accept small waste electronic products free of charge – check service availability with your retailer.

Where a product has an incorporated battery for safety, performance or data integrity reasons, the battery included should be replaced by qualified service staff only. At end-of-life, hand over the product at the appropriate collection point for the correct treatment. For all other batteries, please view the section on how to remove the battery from the product safely. Hand the battery over to the appropriate collection point for the recycling of waste batteries.

By ensuring that the product or battery is disposed of correctly, you will help prevent potentially negative consequences for the environment and human health which could be caused by inappropriate waste handling.

In so doing, you will help to conserve natural resources and improve standards of environmental protection in treatment and disposal of electrical waste.

The above symbol may be used on certain batteries in combination with a chemical symbol, for example, the chemical symbol for lead (Pb) is added if the battery contains more than 0.004% lead.

For more detailed information about recycling of this product or battery, please contact your authorised collection facility, your household waste disposal service or your retailer.

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The SuperSpeed USB 10Gbps Trident logo is a registered trademark of USB Implementers Forum, Inc. USB Type-C® and USB-C® are registered trademarks of USB Implementers Forum.

Further information

User's Guide

Find out about everything your PS5 console can do. Learn how to configure settings and how to use each function. To see the User's Guide, you'll need an internet connection.

From your PS5 console's home screen, go to **Settings** ⚙️ > **Guide & Tips, Health and Safety, and Other Information** > **Guide and Tips** > **User's Guide**.

Customer Support Website

Find online support information such as step by step troubleshooting and frequently asked questions by visiting playstation.com/help/.





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